



REPORT TO THE COMMUNITY 2009

my story

I have been a patron of the TBPL for my entire life. The books and resources housed inside your library walls have taught and inspired me; they have opened up worlds that I would never have visited without access to the TBPL.

I truly value the tremendous job that each one of your staff do each and every day. I am and will always be a life-long library lover. Thank you for all that you do!
Anonymous



Libraries are full of stories, true and imaginary. These stories may inspire us, make us think, help us learn and encourage us to grow. Thunder Bay Public Library is honoured to help people pursue new directions, encourage their passions and contribute to new stories daily.

We heard many stories from our users in 2009 and we're pleased to be able to share some of them with you in our 2009 Report to the Community. These stories illustrate how we are achieving our goals and contributing to the fabric of our community on a daily basis.

We encourage you to share your library success story with us too. We'd like to know how the Library has helped you to achieve your goals or pursue your dreams.

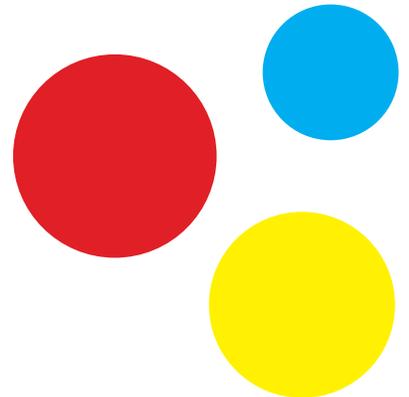
Fax807-344-5119
E-mailcomments@tbpl.ca
Or fill out a comment form at any library location.

Mission

The Thunder Bay Public Library strengthens our community by engaging people in the pursuit of local and global information and knowledge and promoting literacy, lifelong learning and leisure.

Our Vision

A City Enlightened
A Community Engaged
A City Enriched



Message

CEO & Board Chair

Building Stronger Libraries for the Future

In 2009, we finally began to make concrete our dream of a new Mary J.L. Black Library thanks to City Council and the Federal/Provincial Infrastructure Stimulus program. In July 2010, we put a shovel in the ground at 901 Edward St. South after months of planning. The new library is rapidly taking shape, will be substantially completed by March 31, 2011 and open to the public a few months later. This new Library is the first step in our plan to renew your library system over the next 20 to 25 years.

Throughout 2009, we have been building for the future in other ways by focusing on five strategic directions which form the foundation of our strategic plan. They are: investing in infrastructure;

capitalizing on our unique role as a 21st century information provider; augmenting our role in social inclusion; fostering economic development; and strengthening organizational capacity to better serve our community. Each one of these building blocks is outlined in detail in this report along with the main accomplishments in each area of focus.

By becoming a stronger, more dynamic and welcoming public library, we are also helping build a more resilient and vibrant community.

It takes teamwork and vision to build a better library. On behalf of the Board, Management and staff of the Thunder Bay Public Library,



(L to R) Gina LaForce, CEO and George Saarinen, Board Chair.

we are thankful for the support of our City, partners, patrons, Friends, volunteers and supporters. Together we are building for the future.

Management / Library Board

Gina La Force
Chief Librarian/CEO

Tina Tucker
Director of Community Development

Yvonne Wodell
Director of Human Resources

George Saarinen *Chair*

Margaret MacLean *Vice-Chair*

Charles Campbell

Mary Catherine Chambers

Ginny Czackowski

Barb D'Silva

Councillor Larry Hebert

Beverley McKinnon

Terrence Yahn

Gina La Force
Secretary/Treasurer

tax dollars at work

The Thunder Bay Public Library would like to thank our key funders and supporters for their continued investment in public library services for the community:

City of Thunder Bay 

- Government of Canada
- Province of Ontario
- City of Thunder Bay Taxpayers
- All Library Members
- Friends of the Thunder Bay Public Library
- Library Donors and Sponsors
- Library Volunteers

2009 Revenues

City of Thunder Bay	5,355,858
Province of Ontario	238,591
Fees/Charges	100,990
Other	80,814
Total	5,776,253

2009 Expenses

Salaries/Benefits	4,064,379
Library Services	307,376
Library Collections	
Buildings and Equipment	502,205
Administrative	237,841
Amortization.....	526,580
Total	5,638,381

Surplus 2009 137,872*

*Includes capital and operating funds.

Department Heads

Joanna Aegard
Virtual Library Services

Cherri Braye
Accounting Supervisor

Stephen Hurrell
Automated Support Services

Dennis Jarva
Maintenance

Angela Meady
Children's & Youth Services

Barbara Philp
Adult Services

Sylvia Renaud
Technical Services

Jesse Roberts
Reference Services

Number of full time employees 56

Number of part time and casual employees, including students 84

4

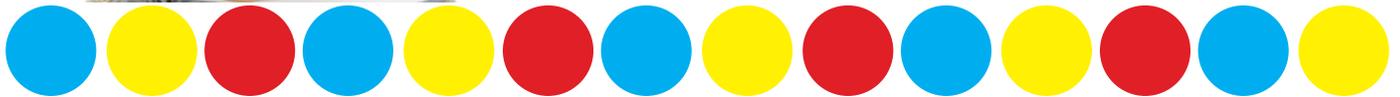
new stories daily

numbers

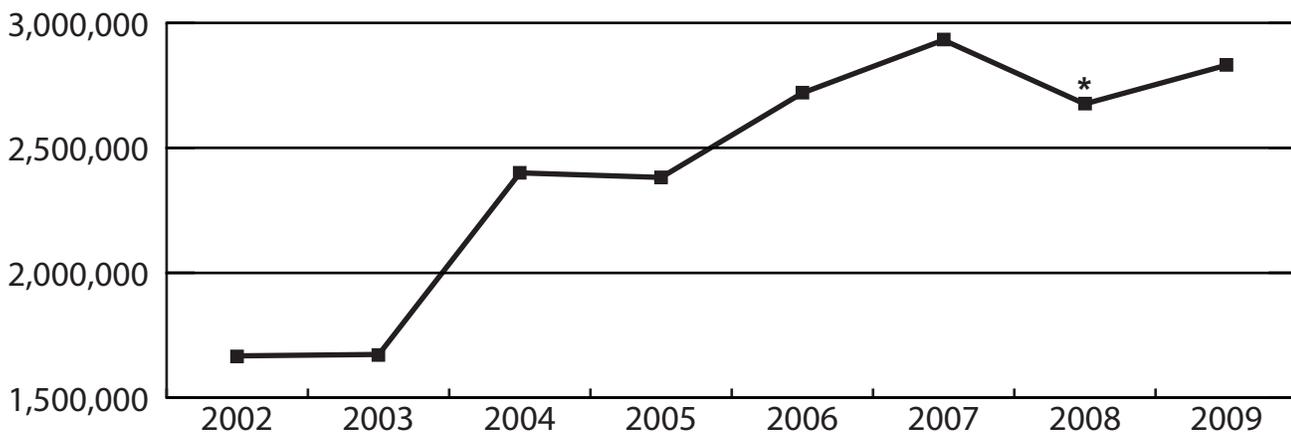
2009 Statistics



- 1,055** library programs offered to the community
- 2,850** wireless Internet uses
- 25,565** people participated in library programs
- 93,900** reference questions answered by staff
- 229,350** times library computers were used
- 258,400** items used in the library in the last year
- 432,650** times library members logged in to online databases
- 365,000** visits made to your virtual library
- 527,300** visits made in person to your library
- 896,170** items borrowed by library members
- 2,676,589** Number of times you used your library in 2008.
- 2,831,185** Number of times you used your library in 2009.

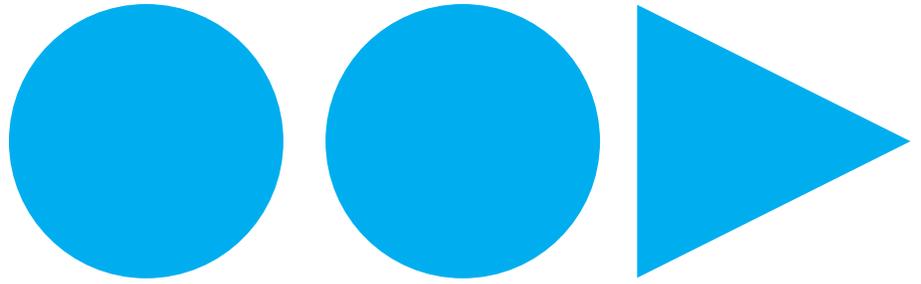


Library Uses per Year



* In 2008, annual usage statistics began to be calculated using a different formula.

Goal 1



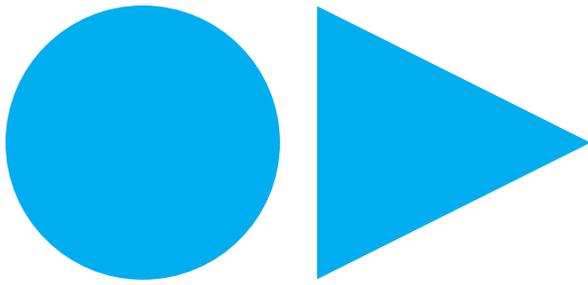
my story

I never saw anything like you all do in your library - the cute & seasonal decorations, the very friendly staff are like family & welcoming (especially great on a dull rainy day :) The chairs and couches are homelike, comforting and beg to be curled up in while browsing a book. The informative programs in the upstairs fireside room are so interesting. The customer appreciation days are much appreciated and delicious. Your book selection is also marvelous. If it weren't for life & household duties, I'd live there! Mary S.

Build Capacity Through Investment in Infrastructure

Thunder Bay Public Library facilities are challenged by age and disrepair, are over-crowded, inaccessible and ill-suited to new information technologies. The Library Board conducted numerous studies and presented its Business Plan to City Council to begin to address these issues. The first focus will be on renewal of the Mary J.L. Black Branch Library.





infrastructure

Mary J.L. Black Branch Library Renewal

- An application was submitted by the City for Infrastructure Stimulus Funding to build a new Mary J.L. Black Branch Library.
- Funding for the new Library was confirmed in June 2009. Funding for the project will be split equally between the Governments of Canada and Ontario and the City of Thunder Bay.
- A steering committee was set up to help plan the new library branch.
- A site selection committee was formed to select a site that would create civic synergy.
- A public information session was held in early December to provide information about the plans for the new library branch.

Library Facility Improvements

- added new display areas at Waverley to increase visibility of our new books and other newer collections
- installed new climate controls at Brodie
- implemented new phone system at all locations
- installed new security gates at all locations
- a facelift at Waverley included a new interior colour palette, new main floor carpet and a new accessible circulation desk
- installed energy efficient lighting at Brodie as part of the Electrical Retrofit Incentive program
- created an accessible unisex washroom at Waverley
- re-tiled washrooms at Brodie
- installed new magazine shelving for Brodie reference
- added new furniture to teen areas





Mary J.L. Black Branch Library Renewal Project

Milestones

June 2009

Infrastructure Stimulus Funding (ISF) announced for new Mary J.L. Black Branch Library. \$4.11 million received from Federal, Provincial and Municipal governments (1/3 share from each funder)

July 2009

Steering Committee formed - co-chaired by Joe Virdiramo, City Councillor and George Saarinen, Library Board Chair

September 2009

The Library Board awards contracts for Project Management to SNC-Lavalin O & M Inc. and Prime Consultant to Chamberlain Architect Services Ltd.

Summer & Fall 2009

Site Selection Committee formed to review all possible options in Westfort

December 3, 2009 & March 30, 2010

Community information sessions

February 2010

Site selected on the City's West Thunder Community Centre property

May / June 2010

Tender and review process

June 30, 2010

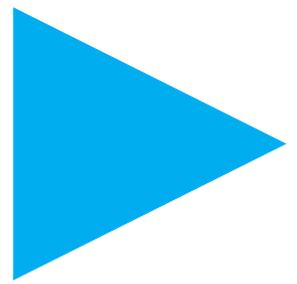
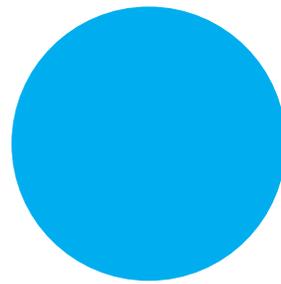
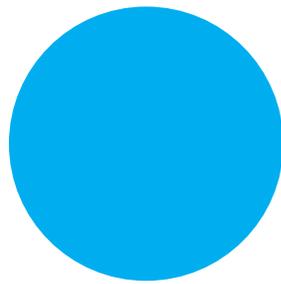
Library Board confirms award of contract for construction of the new Mary J.L. Black Branch Library to Aurora Construction (Thunder Bay) Inc.

July 12, 2010

Official ground breaking ceremony



Goal 2



my story

Thank you for increasing the loan period on music CDs to three weeks! I can enjoy my favourites for a longer period of time. I'm also encouraged to sample different types of musical genres - and give them a chance to become favourites over that increased listening time. I can indulge myself by borrowing more CDs than I usually would each time that I visit the Library.

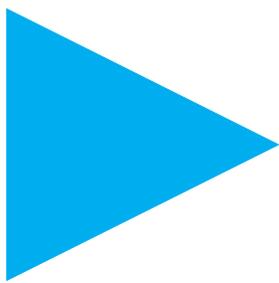
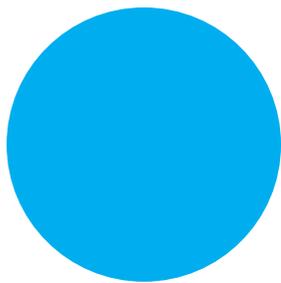
Yahoo, too for the OverDrive media access that allows me to download books! I love this feature. Thank you for having knowledgeable staff who have solved my problems with it! Carolyn H.

Capitalize on the Role of the Library as a 21st Century Information Provider

Traditional reference service is evolving. In the digital age, many people use search engines like Google to answer simple questions. While library staff still respond to questions, many of which are quite complex, public libraries are also focusing on other aspects of reference service. This includes: promoting high quality digital resources that help people to find accurate information; increasing information literacy; and providing basic training in the use of digital resources. Brodie Resource Library houses the primary reference department and must capitalize on specialized collections and resources.

my story

Over the past ten years I have been working on completing my degree in business via correspondence. During this time, I have relied on the Thunder Bay Public Library's various branches not only for research and reference purposes, but also as a quiet haven to read and study my material. I am proud to say that I will be graduating with my Bachelor of Administration in Management and have the Thunder Bay Public Library to thank for providing me with the resources and environment necessary for me to reach this goal. Thank you for the wonderful service, support and silent study areas free of distractions! Rianna H.



inFormation

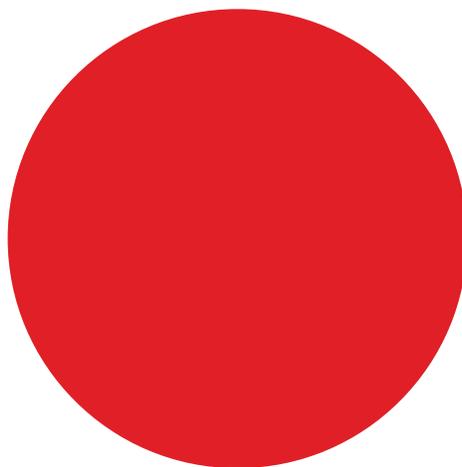


Strengthen Reference Service

- became an anchor library for AskON - an online province wide reference service
- added a new teen health and wellness resource centre to the Library Virtual Collection

Enhance Role in Genealogy & Local History

- moved the Gateway to North-western Ontario History to the Our Ontario portal of Knowledge Ontario to provide wider access to these digitized historical photographs
- added two new microfilm reader printers to the Brodie Resource Library



- offered a variety of genealogy classes and a Genealogist on Tap program with the Ontario Genealogical Society
- preserved and conserved local history documents for future generations
- expanded Ancestry.ca for use at all library locations - this genealogical resource assists those who are researching family history
- completed two historical Library storyboards in partnership with the City

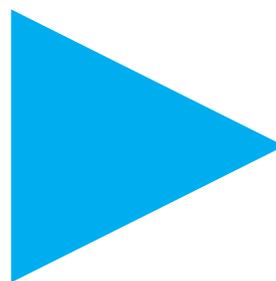
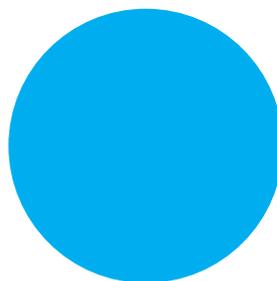
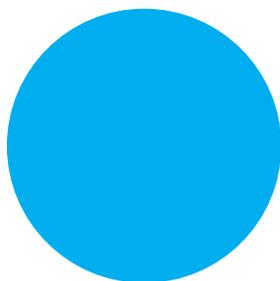
Develop Virtual Library Services

- added OverDrive downloadable eAudiobook platform / collection to the Virtual collection
- launched a blog, called Best of the Backlist, to promote titles recommended by staff



- conducted a service audit on Kiosks (Library computers used to access the catalogue)
- added new collections to continue to serve our community with the latest formats and titles, including eBooks and eAudiobooks
- utilized social media to communicate with library users about programs, services and collections
- offered a variety of Internet classes and Social Media learning opportunities for adults and seniors, including FaceBook 101
- awarded Web site redesign contract to Generator Advertising and Sencia Corporate Web Solutions
- created YouTube videos to promote Library collections
- extended social Web presence to Twitter

Goal 3



my story

I just moved here from Toronto and it was my first time at TBPL. It was a fantastic experience! It was so positive and had a nice relaxed atmosphere. My child and I felt safe and welcome. Your staff did a great job explaining the Readers are Leaders program to us and orienting us to the location. My boy is excited to return and I just wanted to say how much I appreciated the good work you are doing. I would be the first to complain if there were problems, but I also believe in giving praise when it's due. Thank you. Anonymous

my story

What an outstanding children's area! I watched as my daughter interacted, played and read with her cousins for over an hour and could have stayed longer. Your variety of activities for children is impressive in range and accessibility. Thank you for your vision and efforts. Ryan M.

Augment and Highlight the Library's Role in Social Inclusion

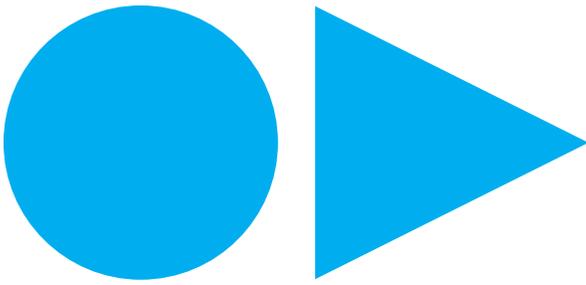
A key aspect of the Thunder Bay Public Library's mandate is to foster inclusion of all members of the community. The Library will ensure that the creation, development and delivery of programs, services and collections reflect the most vital and growing segments of our community, including future taxpayers and Library users. In fulfilling this role, the Library works collaboratively with School Boards, literacy organizations and other community partners.

my story

My dad recently passed away at age 93. He had a good life. He moved to Thunder Bay in 2008 from Ottawa and was able to continue living his way with the help of our library. You visited him and picked up on his love of reading and music. Your choices for home services were better than I could make and I thank you for that.

In February, Dad entered palliative care at St. Joe's. My brother, a musician, came to visit and sang Gilbert and Sullivan songs to him. (My dad acted and sang in two productions over his life). I knew then that I needed to obtain some G & S music as soon as possible. I scoured the local stores to purchase this music, but it all had to be ordered. When I contacted the Library online, I obtained two music CDs the next day from the Library. It was very special to see Dad's enjoyment of this music in his last days.

I also appreciate the Library volunteers who carry the books to all those with a love of reading. Brenda P.



inclusion

Aboriginal and First Nation Peoples Youth

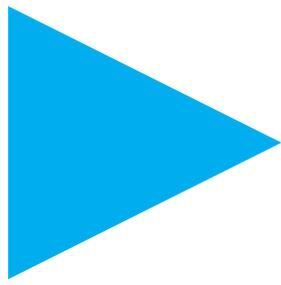
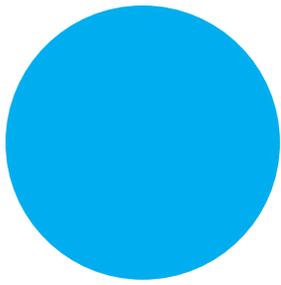
- staff wrote columns for Wawatay News
- screened a film called Sleeping Children Awake at the Library during National Aboriginal Day
- the Aboriginal Head Start program visited the Waverley Library for a tour, program and an opportunity to obtain Library cards
- presented a Traditional Native Healing program with Teresa Magiskan during First Nations Public Library Week
- participated in several outreach events focused at reaching Aboriginal peoples including the City's Festival of Services, Cultural Exchange Day, an orientation day for Dennis Franklin Cromarty High School students and Opening Doors to Aboriginal Families at the Oliver Road Community Centre
- highlighted our historical collections and offered a hands-on activity to children at the Anishnawbe Keeshigun festival
- added materials by Aboriginal authors & recording artists to collections

- participated in take your kids to work day (for grade 9 students)
- added Wii gaming to the Brodie Children's & Youth area
- added new comfortable furniture for teens to make the Brodie Library space their own
- initiated a tween book club
- offered youth programs throughout the year, featuring a graphics program (using Inkscape) and craft programs
- initiated development of a new teen Web space as part of the overall Web site redesign project
- enhanced teen CD and MP3 audiobook collections
- held a New Moon debut party sponsored by Coles The Book People
- reconfigured teen area at Waverley and expanded shelving for more graphic novels
- held a teen photoshoot at the Library
- participated in Lakehead University and Confederation College orientation days
- visited local high schools to introduce students to the Library's virtual collection and issue Library cards

- received a substantial donation from the Children's Centre Foundation of Thunder Bay to develop a collection of mental health resources for teens, children and their parents

Older Adults

- contributed a regular column for Thunder Bay Seniors paper
- offered readings and lunch and learn sessions to seniors at Grandview Lodge, Chartwell, Hilldale Gardens, Jasper Place, Assef Court & Glacier Ridge
- offered one-on-one hotmail sessions and self-directed computer practice during Seniors' Month in June
- added new magazines of specific interest to older adults
- participated in 55+ Centre annual Health & Wellness Fair
- met with the Supervisor of Older Adults for the City to open up dialogue and discuss partnership opportunities
- worked with the City's new Community Program Developer to offer cooperative craft programs as a pilot



inclusion

Children

- visited schools for many Welcome to Kindergarten events and Literacy Nights
- promoted Virtues and Character Education collections on Web site
- added a new drop-in storytime at the Brodie Library
- added a homework help section to the Kids' Web site
- organized a Family Literacy Day event which featured a reading by international author Ruksana Khan
- formed a partnership with the Big Boreal Adventure group. Libraries now have the free guide-book and map that encourages children and their families to get out and explore nature close to home.
- reached out to local schools, Brownie groups, Best Start Hubs, Dilico, Christian Community Centre, Métis Centre and other organizations
- met with staff of the Children's Centre for a brown bag lunch information session
- Readers are Leaders matched grade one, two and three students with volunteers to practise their reading skills
- added new Hooked on Phonics sets in French and English and introduced Playaways for children

- TD Summer Reading Club for kids theme was Agent 009 - hundreds of young 'detectives' took part in the club, reading over the summer
- participated in the Teddy Bears Picnic
- met with the Public and Separate school boards to discuss and develop ongoing collaboration

Adults

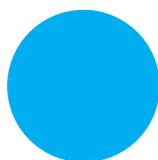
- introduced a Fast Lane collection to make it easier to get bestsellers at the Library
- added Playaways (a new audio-book format) at all libraries
- hosted the opening reception of the Sleeping Giant Writers Festival
- extended the CD loan period to three weeks
- helped to organize an event to mark the International Day for the Elimination of Racial Discrimination with Diversity Thunder Bay
- hosted workshops and readings featuring members of the North-western Ontario Writers' Workshop (NOWW)

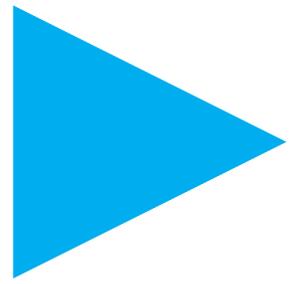
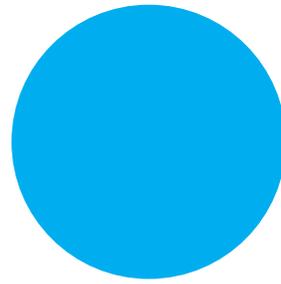
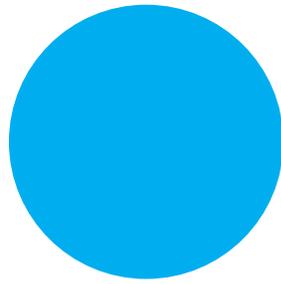
New Canadians & Newcomers to Thunder Bay

- added new French, Chinese, Finnish, Italian, German and Ukrainian books
- participated in Folklore Festival with a display and interactive activity for children
- CEO is a member of the Immigration Committee and Welcoming Sub Committee
- introduced a new multi-language 'Welcome to the Library' poster and sent it to all schools and special libraries

General / Social Inclusion

- collected food donations for the Christmas Cheer campaign
- raised money for the United Way via a staff directed campaign
- implemented the new customer service standards for the Accessibility for Ontarians with Disabilities Act
- created a page on the Web site which pulled together Library services and collections to use in tough economic times





my story

Thank you so much for the orientation you provided our office regarding the scope of Thunder Bay Public Library's reference services. What an incredible resource for our business community.

To me, the Library is a very personal thing. It's a quiet place to lose myself for a few minutes during a work break. It's a fun place to take the grandchildren on a rainy Saturday afternoon. It's a fascinating place to explore new books, music and movies. It's a rich source of information and entertainment - and offers a multitude of media options that keep up with the advancement of technology.

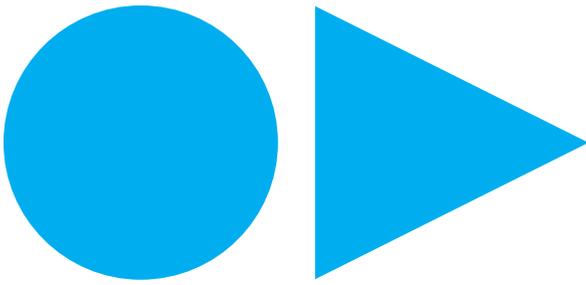
The range of media and services rivals or exceeds that of cities many times our size.

Foster Economic Development in Thunder Bay

Economic development continues to be one of the top priorities for Thunder Bay. Libraries support local grassroots economic development and are key to our City's transition to a knowledge economy. Environmental awareness and initiatives also support the "new" economy. Similarly, there is growing recognition that culture is an economic driver and municipal cultural planning is a key support to economic renewal and to creating prosperous, livable and sustainable cities.

It's also an essential business tool. Whether it be learning about an industry we serve, researching business opportunities, accessing databases or learning about products and services - the resource is there. And the beauty of the Thunder Bay Public Library is the quality of people in place to serve you. There is always a familiar face and friendly greeting and they really go the extra mile to connect you to the information you need.

Both at work and after work, this is MY library. Cam R.



economic development

Economic Development

- toured the new CEDC office, made a presentation to staff and provided handouts and Library literature for their clients
- Supported Leadership Thunder Bay by offering them meeting space and providing funding for a Library staff member to participate in the program. The CEO made a presentation to the Leadership Thunder Bay class to provide them with Library related information.
- conducted learning sessions at PARO and the Ministry of Transportation to assist them with their Library research and leisure needs
- Canada Revenue Agency offered a series of programs at the Library focused on assisting small business with their taxes, fraud prevention and more
- participated in Small Business Week by presenting a workshop on using the Social Web & Virtual Library for Business

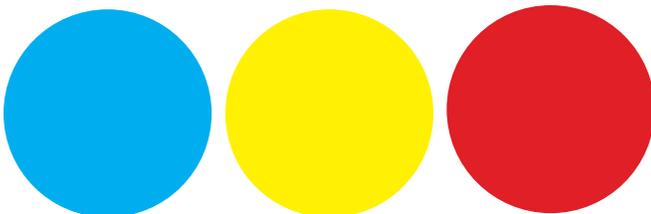
- sent Library welcome/introductory packages to new businesses
- Library staff served on two committees of the Thunder Bay Chamber of Commerce
- participated in two Chamber of Commerce After Business information sessions
- developed new business brochures for use at business related expos and other events

Municipal Cultural Planning

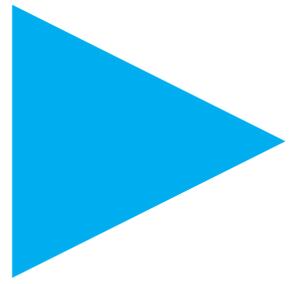
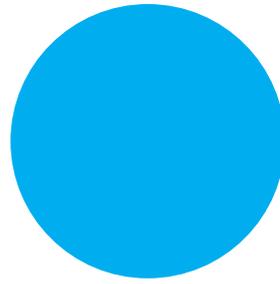
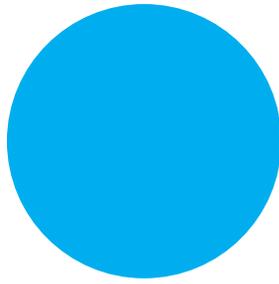
- Library management and staff are participating in the development of the Municipal Culture Plan

Environmental Agenda

- Thunder Bay Hydro offered their popular phantom load sessions at three Library locations during the winter, spring and fall
- All Library withdrawals are sent to the Friends Bookstore and offered for public sale. All books (at the end of their useful life) are recycled.



Goal 5



Build Organizational Capacity to Better Serve our Community and Fulfill Our Mission

The Library needs to build internal capacity to continue serving the growing needs of our diverse community and to meet the challenges of the new knowledge economy. This will be a long-term strategy with an initial focus on ensuring the library reflects changes in service delivery, incorporates technology throughout all aspects of daily operations and encourages cross-functional communication and participation.

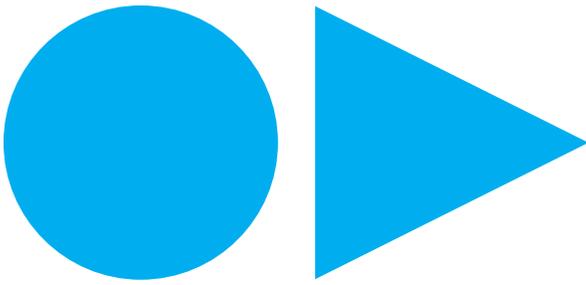
my story

Hello, I am sitting here having my morning coffee and I've just finished reading your July – August library guide. I felt compelled to send you an e-mail. I am always really impressed with all the good information that comes in this little booklet. I keep thinking, "Wow, the library of today sure has changed a lot from the time I was a little girl". You always continue to keep up with technology and you offer many different ways to access your materials. I am also very impressed with the different programs and workshops you offer, especially for children. I don't have young children, but I am sure with all your great programming and resources, you succeed in creating a wonderful atmosphere to nurture the love of reading in kids.

Congratulations. Keep up the good work. Colleen M.

16

new stories daily



internal capacity

Process Improvements

- reviewed and revised strategic plan - approved March 12, 2009 by the Board
- implemented new financial statements to include tangible capital asset balances and an amortization schedule
- implemented new fundraising software and entered donor records for all past donations

Staff Training

- staff were engaged in Learning 2.0 sessions throughout the year, including audioconferences and Webinars, to continue to learn about social networking, library trends and more
- Head of Virtual Library Services, J. Aegard, was elected to serve a three-year term as Northwestern Ontario Councilor for the Ontario Public Library Association
- staff completed training for customer service standards of the Accessibility for Ontarians with Disabilities Act
- staff began using a new e-mail system that features greater functionality and reliability
- staff learned how to create videos for viewing on the Library Web site, YouTube and FaceBook. The videos highlight Library collections and services.

Library Brand and Marketing

- hired a company to work with the Library to develop a new logo and visual identity manual based on feedback from our community and input from Board and staff



The new logo embodies colour and movement. The loose, free brush strokes suggest a childlike exuberance that cannot quite be contained. The evocative page shapes are only lightly filled – there is a little wiggle room, a place to shrug or settle into. Each successive page builds on the one beneath to create rich, subtly-connected layers, in the same way that public libraries everywhere aim to provide patrons with life enriching multi-media experiences.

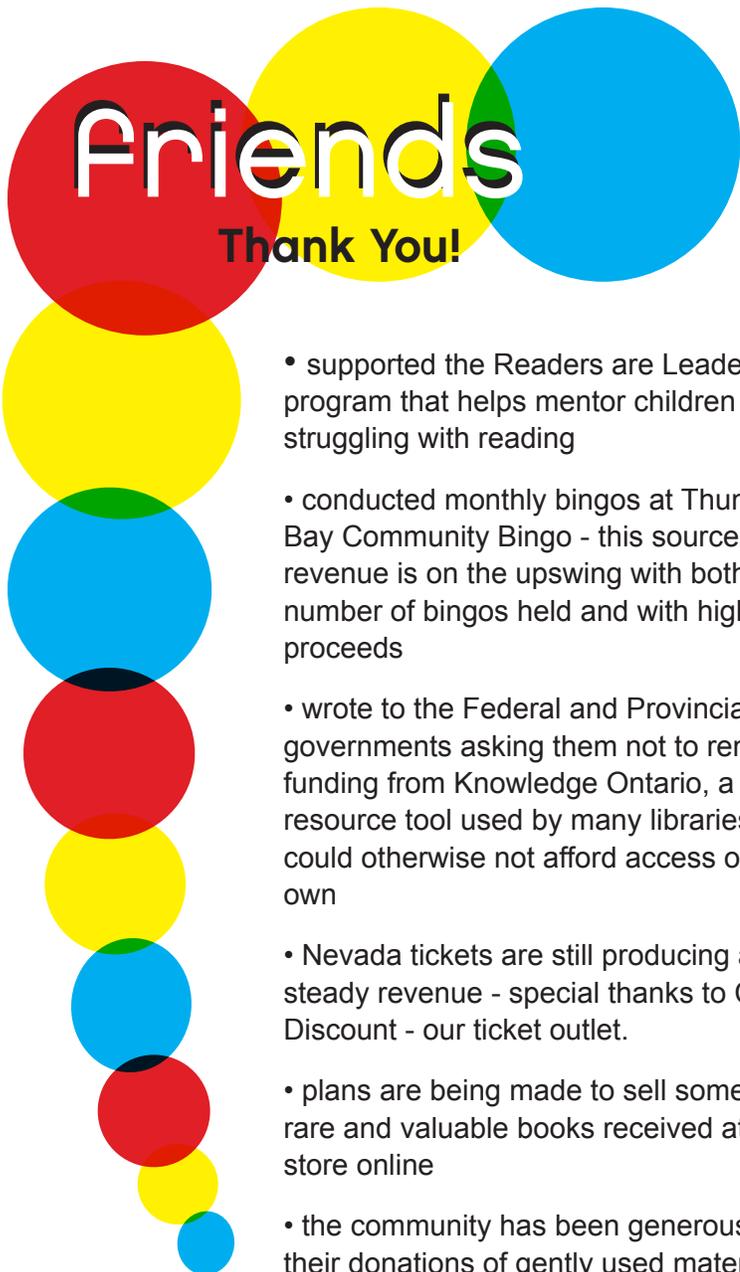
The foundational deep red page of the book evokes the stern of a boat, in keeping with the connection that our City has to Lake Superior. From here, we rise to a transparent page that waits for a new story, an imaginative resource, or an invisible virtual quest. Each page creates a tiny peaked roof – a space that harbours information or resources worth peeking through doors to find. Library users are encouraged to make this space their own.

**Generator
Advertising
hired Fall
2009**

**Launched
May 10, 2009**

**Consultation
and research
Fall 2009**

**Initial Designs
December 2009**



- supported the Readers are Leaders program that helps mentor children struggling with reading
- conducted monthly bingos at Thunder Bay Community Bingo - this source of revenue is on the upswing with both the number of bingos held and with higher proceeds
- wrote to the Federal and Provincial governments asking them not to remove funding from Knowledge Ontario, a resource tool used by many libraries who could otherwise not afford access on their own
- Nevada tickets are still producing a steady revenue - special thanks to Cathy's Discount - our ticket outlet.
- plans are being made to sell some of the rare and valuable books received at the store online
- the community has been generous in their donations of gently used materials to the book store - no annual book drive was required this year
- participated in the Westfort Street Fair with another successful Buck a Bag sale at Mary J.L. Black Branch Library
- held two successful silent auctions at Victoriaville Mall - one in May and the other in November
- held a 50/50 draw that raised \$1,406 for the Library
- volunteers from the Friends participated in a focus group to discuss the Library's re-branding
- focus this year has been on fundraising for the new Mary J.L. Black Branch Library. Our fundraising efforts for the new branch are in addition to our annual donation of \$15,000 for new library materials for all branches.
- participated in all public meetings regarding the new Library
- a placement student from Confederation College, Eric Jewett, designed a new logo for the Friends of the Library
- The bookstore is doing very well and remains one of our most successful ongoing fundraising projects. The hours have changed slightly to parallel the foot traffic in Victoriaville Mall. The store donated gently used children's books to the Habitat for Humanity Family Day in February and were present with a table of books to sell at the Sleeping Giant Writers' Festival at Fort William Historical Park in August.

Friends Executive

Sierra Trees Turner

President

Kathie Johnson

Vice President & Secretary

Delina Hay

Treasurer

Nadine Ellement

Past President, Bookstore Manager

Jennifer Cameron

Director, Membership Convenor

Anne Harper

Bingo Convenor

2009 Volunteer of the Year

Anne Harper



Memorial Donations

The Library received donations in 2009 in memory of these people:

Melinda Arnold
Marion Babcock
A.E. Beaupre
Margaret Bliss
Shirley Boyle
Aldo Casella
Joanne Cofell
Geri Cosgrove
Ethan DeGiacomo
Gail Delnin
Mary Evans
Jesse Forshaw
Brooklyn Fucile
Charles Green
Elsie Hupka
Marg Joblin
George Kouhi
Alexander J. Kruppa
Beverley MacFadyen
Birget Mercier
Dorothy Morrison
Shirley Nelson
Ilca Perozzo
Reino Sten
Florence Travolo
Rita Ubriaco
Mrs. Ward
Hazel (McArthur) Willoughby
Marjorie Zarowski

In Honour Donations

Christmas, birthdays, anniversaries, graduations and more. In 2009, the Library received gifts from friends and family in honour of these people:

Sarah Beyer
Donald Bliss
Dolores Dickey
Bruce Ellard
Ann Elson
Molly and Beatrice Gural
Anne Harper
Amanda Kase
Joy Prime
Helene Smolcec
Lily Woodbeck
Preston Woodbeck

Memorial and In Honour donations to the Library help to purchase new books and other materials for our whole community to enjoy.



The Library would like to thank the donors listed here for their generous gift of \$100 or more in 2009. We are also grateful to hundreds of additional donors who contributed between \$10 and \$99 each last year for a grand total of \$35,111. Your donations put approximately 1,755 new titles into the hands of children, young people and adults in our community. Thank you for your tremendous support!

Gold Plus Partners

Violet M. Aber
 Steve & Maureen Adams
 Suzanne Allain, Michael Siska & family
 Alpha Delta Kappa-Ontario NU
 Atwood Labine Arnone
 McCartney LLP
 In memory of A.E. Beaupre
 Ms. Barbara Beebe
 W. Bissonnette
 Cherri Braye & Scott Wilcken
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The Library offers special thanks to these businesses and organization for their support!



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Contact the Thunder Bay Public Library

All Library Locations345-TBPL (8275)

Waverley Resource Library

285 Red River Rd., P7B 1A9

Brodie Resource Library

216 S. Brodie St., P7E 1C2

County Park Branch Library

County Fair Plaza, P7B 1C2

Mary J.L. Black Branch Library

151 W. Brock St., P7E 4H9

Virtual Library 24/7www.tbpl.ca

Talk to us Online

e-mail.....comments@tbpl.ca

Join Us on the Social Web





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